

# BUDBROOKE MEDICAL CENTRE

## PATIENT PARTICIPATION GROUP END OF YEAR REPORT

March 23<sup>rd</sup> 2021

The Patient Participation Group (PPG) acknowledge that COVID-19 has had an impact on the PPG meetings, all are aware of the impact COVID-19 has had on the staff and the running of Budbrooke Medical Centre. All the members understood the constraints and difficulties the practise has had in maintaining the high standard of care and would like to congratulate them and say thank you on behalf of all the patients.

Microsoft Teams has been used for the PPG meetings and we have recognised that it has caused some problems with communication within the PPG membership. The use of emails has to some extent reduced the problems, however to make the meetings more inclusive this needs to be addressed.

Volunteers and PPG members should be commended for the work and support they have given to the practise with the roll out of the flu vaccine.

The PPG members supported the changes within the building, moving the pharmacy closer to the door was a positive step.

On April the 1<sup>st</sup> 2021, the Clinical Commissioning Group (CCG) will be restructured. South Warwickshire CCG; Coventry and Rugby CCG; and Warwickshire North CCG will join to become one CCG.

How the PPG will link into and participate into the new CCG has yet to be discussed in full within the Patient and Public Participation Group (PPPG) and the CCG.

End of year report

Jan Davis

Acting Chair Budbrooke PPG