## Friends & Family Feedback - August



Online and paper submissions combined

## Overall experience at the practice

Excellent 351

Average 15

Neither good nor poor

Poor 1

Very poor

Likely to recommend the surgery to friends and family

Very Likely 348

Somewhat Likely

18

Neither likely or unlikely

0

Somewhat unlikely

Very Unlikely

Whats patients say has gone well:

- Friendly Staff
- Lovely people, very professional
- Excellent all round service
- Excellent Doctors and being able to get an appointment so easily.
- Pharmacy excellent
- Good communication
- Everything a doctors surgery should be.

Where can we improve?:

• Improve waiting times for appointments

