

# Friends & Family Feedback - April 25

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Online and paper submissions combined

## Overall experience at the practice

Excellent  
50

Average  
2

Neither good nor poor  
0

Poor  
1

Very poor  
0

## Likely to recommend the surgery to friends and family

Very Likely  
49

Somewhat Likely  
1

Neither likely or unlikely  
2

Somewhat unlikely  
0

Very Unlikely  
1

### What patients say has gone well:

- Communication from Budbrooke has been great
- GP was attentive, listened, polite and professional
- Helpful staff
- Efficient, organised and helpful!
- Ease of getting a doctors appointment
- Prompt with appointments and information very clear
- Receptionists are lovely
- A surgery that is always accessible whether it is face to face appointment or over the phone
- Always get good advice/solutions to any of my problems