

Date as emailed: 15/09/2025

Coventry & Warwickshire Sexual Health Hub

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Dear Colleagues,

COVENTRY & WARWICKSHIRE SEXUAL HEALTH SERVICE AND CONDOM PROVISION

As you may be aware, in April 2024 HCRG took over the delivery of Sexual Health services in Coventry and Warwickshire (C&W), and formed the Coventry & Warwickshire Sexual Health Hub, with clinics running across Coventry, Leamington Spa, Nuneaton & Rugby.

As part of this change, the C-Card ceased to be in effect in the area, and the process of developing a new Condom Distribution Scheme commenced. We are pleased to announce that this new scheme, **Condoms Now**, is now live and being rolled out across C&W.

We are aware that some providers have continued to distribute condoms in line with the C-Card scheme during this time, whilst others have ceased completely. We appreciate your patience during this time, and would be delighted to begin the process of enrolling new and existing distributors into our new scheme.

Included with this letter is the [Information Pack for Condoms Now Outlets](#), along with an information booklet and patient facing informational materials.

If your organisation would like to become a distributor, please [click here](#) and fill out the details. The team will then be in touch to arrange a training date with your staff.

If you have any questions about the scheme, please email cwsh@thebha.org.uk. For general queries about Coventry & Warwickshire Sexual Health Hub, please get in touch at hcrG.cwsexualhealthhub@nhs.net.

If you have any queries, please do not hesitate to get in touch with us at the address above.

Thank you for your patience as we roll out the new service.

Yours sincerely,

FAQs

Q. Can I continue to provide condoms to those who present a C-Card?

A. Yes in the interim until you receive your training; training will be rolled out over the coming months, however the delivery is very similar, it is mostly the administrative side that will change.

Q. Can I provide condoms to somebody who doesn't have a C-Card?

A. Yes - however you should ensure Fraser competency and that appropriate safeguards are completed

Q. How can I register new people who want to access condoms?

A. We will not be registering people under the new condom distribution scheme, this is why we need to ensure all practitioners have received appropriate training. Over 16's can order condoms directly from the Coventry & Warwickshire Hub website - <https://digital.thesexualhealthhub.co.uk/orders/condom-order/intro-condoms>. Under 16's can be provided with condoms providing Fraser competency is met and appropriate safeguards are complete

Q. If we aren't registering young people how will we know how many condoms they are accessing and ensure they are not at risk of sexual abuse?

A. As well as ensuring Fraser Competency and safeguarding assessments are complete, you may wish to use your own agencies paperwork for recording more in-depth information about the young person with whom you are having a consultation. This is particularly essential if you consider that the young person presents any form of safeguarding concern, or if you consider that they are unable to be dispensed condoms for reasons of competence or consent.

Q. Will pharmacists have time to deliver a scheme that means intervention every time somebody presents?

A. Capacity for distributing condoms is down to the agencies themselves to decide. HCRG are happy to provide training to any and all staff, providing they have the appropriate safeguarding training. There is no minimum quantity of delivery expected, we just want to ensure that Young People can access if they need to.

Q. How do I order stock?

A. In the interim please email cwsh@thebha.org.uk - a new way to order stock will be circulated shortly.

Q. Do you have lube and information leaflets I can supply with the condoms?

A. We will provide lube sachets and 'How to Use a Condom' information cards to distribute alongside condoms.