

Alzheimer's Society Re-Awarded Contract for Warwickshire's Dementia Information and Advice Service

Dear Colleagues,

We are pleased to announce that **Alzheimer's Society has been re-awarded the contract to deliver Warwickshire's Dementia Information and Advice Service**, following a successful procurement process. The new contract will begin on **1 April 2026** and run for **three years**, with the option to extend for a further 24 months. Alzheimer's Society has been awarded the contract and will ensure seamless continuity of support for residents affected by dementia. The service will continue to be promoted under the familiar and trusted name **Dementia Connect**.

About the Service

The Dementia Connect service provides early intervention, information, and advice for people living with dementia, those awaiting or seeking diagnosis, and their carers. The Warwickshire-based team of specialist dementia advisers offers:

- A single access point for high-quality information and advice
- Signposting to community, voluntary sector, and peer-support services
- Practical and low-level emotional support
- Dementia awareness information and coping strategies for families and carers

This support helps people remain independent, navigate the dementia pathway, and avoid reaching crisis.

Who the Service Supports

Adults aged 18+ who live in Warwickshire and:

- Have a dementia diagnosis
- Are awaiting a diagnosis
- Are experiencing symptoms
- Are carers, family members or friends of someone in these groups

How to Access the Service

Please continue to direct people to **Dementia Connect**, delivered by Alzheimer's Society:

Call: 0333 150 3456 (*charged at standard local rate*)

Email: dementia.connect@alzheimers.org.uk

Opening Times:

- Monday to Wednesday: 9am – 8pm
- Thursday to Friday: 9am – 5pm
- Saturday to Sunday: 10am – 4pm

More information:

www.alzheimers.org.uk/dementiaconnect

We would appreciate your continued support in promoting this service at key points of the dementia pathway, including diagnosis, assessment, hospital discharge, and moments of transition.