

Patient Experience Survey Results

September

Thank you to everyone who took the time to share their views.
Your feedback helps us improve the care and services we provide.

Better
care,
together



Total Submissions

Online Submissions

56

Manual Submissions

0

Total Submissions

56



Month Covered

September



Q1 Overall experience of our services

Excellent

53
(95%)

Average

0
(0%)

NGNP

1
(2%)

Poor

1
(2%)

V Poor

1
(2%)



Q2 How likely are you to recommend our services?

V Likely

52
(93%)

S Likely

1
(2%)

NLOL

2
(4%)

S Unlikely

0
(0%)

V Unlikely

1
(2%)



Q5 Gender



Male
22
(39%)



Female
33
(59%)



PNTS
1
(2%)



Q6 Ethnicity

White

52
(39%)

Mixed /
Multiple
ethnic group

1
(2%)

Asian /
Asian British

1
(2%)

Black/ African/
Caribbean/
Black British

1
(2%)

Other Ethnic
group

0
(0%)

Not Stated

1
(2%)



Q7 Age

0-15

0
(0%)

16-24

0
(0%)

25-34

3
(5%)

35-44

2
(4%)

45-54

8
(14%)

55-64

13
(23%)

65-74

17
(23%)

75-84

12
(21%)

85+

1
(2%)

Not Stated

0
(0%)



Q8 Do you have any disability or long-term condition that affects your daily life?

Yes, limited a lot

2
(4%)

Yes, limited a little

12
(21%)

Rather not say

1
(2%)

No

40
(72%)



Thank you
for helping us make a difference.

